



## Privacy Policy

Axel Removals is committed to protect your privacy in all the dealings with our company. We ensure to maintain the policies and procedures for collecting the personal information under the Privacy Act 1988 (Cth) (Act) and the Australian Privacy Principles.

### What information do we collect?

We don't collect any personal information without your knowledge, when you visit our web portal. Personal information collected by us might include:

- Your name
- Contact number
- Email address
- Address

### How do we use your personal information?

As per the requirement for our business we tend to collect the personal information for the following reasons:

- Fulfill customer queries
- To provide you with efficient relocation services

### Safeguard of Information

We periodically review our security standards and procedures, in order to prevent unauthorized access to personal information, improper use and unlawful destruction or disclosure.

Hence we have build up all ethical ways ensuring the confidentiality and privacy of personal information being gathered.

### Complete Information:

Mandy movers certify taking all safety measures so that the personal information being collected is totally up to date. Information given by you should be the latest one and if you think that your information is not complete, then please co-ordinate with us.

## **Modification in your personal data**

In case of any changes required in your personal information you can draft a request in writing at [contact@axelremovals.com.au](mailto:contact@axelremovals.com.au).

## **Help us to ensure so as to hold the updated information**

We take all essential precautions to ensure personal information is in safe hands and disclosure is precise and up-to-date.

Although the accuracy depends on the information you provide. Thus, we request:

- 1 Inform us about errors contained in personal information
- 2 Keep us up-to-date with changes regarding personal details like name or address.

## **Complaints**

If you feel we have contravened our obligations, you can email us at [contact@axelremovals.com.au](mailto:contact@axelremovals.com.au) or you can launch an official complaint at Consumer Affairs Victoria.

### **Axel Removals**

[contact@axelremovals.com.au](mailto:contact@axelremovals.com.au)

[www.axelremovals.com.au](http://www.axelremovals.com.au)